



AMERICAN ACADEMY OF CERTIFIED PUBLIC MANAGERS®

**2016 Professional Development Conference
Seattle, Washington**

Friday, March 18, 2016

AMERICAN ACADEMY OF CERTIFIED PUBLIC MANAGERS (AACPM) & SECTION ON PUBLIC PERFORMANCE AND MANAGEMENT (SPPM) PROFESSIONAL DEVELOPMENT WORKSHOPS

8:00 a.m. - 8:30 a.m.	Welcome, Opening Remarks, Special Presentations, etc. - Askew Award, Wilkerson Scholarship
8:30 a.m. - 9:30 a.m.	Keynote Address: Trust Strategies - Wendy Fraser, Ph.D., CEO Fraser Consulting
9:30 a.m. - 10:30 a.m.	"What you ask for is what you get!": Improving Large Scale Technology Projects- #CPMLITP Curtis Richardson, Director, Project Management Office Information Technology Services
10:30 a.m. - 11:30 p.m.	Improving Our Way Into Being The Best Run Government: King County's Story Speakers: Michael Jacobson, Deputy Director, King County Executive's Office of Performance, Strategy and Budget; Jeannie Macnab, Line of Business Process Manager, King County Executive's Office of Performance, Strategy and Budget; Eunjoo Greenhouse, Deputy Director, Finance and Business Operations, King County Department of Executive Services
11:30 a.m. - 12:30 p.m.	"A Vocabulary for Performance Improvement" - Paul M. Chalekian, University of Nevada Reno
12:30 p.m. - 1:00 p.m.	Morning Session Wrap- up

SECTION ON PUBLIC MANAGEMENT PRACTICE (SPMP), INTERNATIONAL CHAPTER (IC) & AMERICAN ACADEMY OF CERTIFIED PUBLIC MANAGERS (AACPM)

1:00 p.m. - 2:50 p.m.	Conflict Resolution & Implementing Peace Accords in Sub-Saharan Africa and Latin America Moderator: Kelvin Esiasa, President, Zambian Society for Public Administration Fragility Assessments in Guinea and Chad & HR Development in Guinea & Somalia Speaker: Giulio de Tommaso, Consilium Group Advisors Lessons Learned in Managing a National Election and Conflict Resolution Speaker: Priscilla Isaac, Director, Electoral Commission of Zambia Topic: Implementing Peace Accords in Central America Speaker: Hugo Renteros
3:00 p.m. - 5:00 p.m.	Emergency Management Support: Collaboration at the Federal, State & Local Levels <i>Moderator: Joyce E. Smith, AACPM Member, 2015 AACPM Henning Award Recipient</i> Topic: "Response to the Aurora Avenue Bus Collision, Role of City of Seattle Emergency Operations Center" Speaker: Luke Meyers, Seattle Office of Emergency Management Emergency Planning Coordinator Topic: Mass Care, Sheltering and Repatriation (Accommodating Children Fleeing Central America, Haiti, etc. in the Greater Washington DC and Baltimore Area) Speaker: Loretta Tillery, AACPM, National Capital Region

5:30 p.m.	NETWORKING: Section on Public Management Practice (SPMP), International Chapter (IC) & American Academy of Certified Public Managers (AACPM)
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Saturday, March 19, 2016	
7:30 a.m. - 8:45 a.m.	AACPM Executive Board Meeting
9:00 a.m. - 10:30 a.m.	Opening Plenary - Featuring Ron Sims, Former King County Executive & AACPM Henning Award Presentation
11:00 a.m.	Lunch on Your Own
12:30 p.m. 1:45 p.m.	AACPM Section General Membership Meeting
2:00 p.m. - until	ASPA Conference Workshops (for those with daily registrations)

**About our Keynote Speaker
Wendy Fraser Ph.D.**

Wendy Fraser provides leadership and coaching in strategic planning, change management, Baldrige principles, organization development, group dynamics, trust repair, Lean Six Sigma - process improvement, and employee engagement practices. Fraser worked for the State of Washington for nearly 18 years in three agencies before launching her organization development consulting practice. She made many contributions as a public servant and she received the 2004 Governor's Award for Sustained Leadership. Since leaving state employment, she has consulted with nearly forty state executive and legislative agencies, boards and colleges in four states. She has clients in public, private, education, and not-for-profit sectors in four countries. She is currently a faculty member with three universities. Fraser earned her Ph.D. in Human and Organizational Systems, from Fielding Graduate University; an M.S., Human Resource Management at Chapman University; and M.A. in Organizational Leadership at Chapman University; an M.A. Human and Organizational Development at Fielding Graduate University and a B.A. in Management and Finance from Saint Martin's University.

